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Dear Valued Clients;

Together, we are facing a truly unprecedented time, thus, I wanted to reach out and update you on how we, at Fox Property Management, are approaching the current situation.

It's now been over 5 months since the covid pandemic began and unfortunately, there seems to be no end in sight. According to a www.ca.gov website, Fresno County has seen approximately 13,400 confirmed cases with 128 deaths; Madera County 1,959 cases with 25 deaths. While these are high numbers, it's actually less than .01%. My staff and I are doing all we can to be safe and maintain a healthy environment, while still meeting the needs of our tenants.

First and foremost, we are truly inspired by the selfless healthcare workers around the world who are on the front lines working tirelessly to care for those in need. If you are one of these healthcare workers, I thank you with utmost sincerity.

Secondly, we are focused on the health and safety of our employees, our tenants, and you, our clients. Maintaining social distance while in the office and out in the field, and insisting on wearing masks, we strive to continue to deliver the highest level of performance, availability, and security.

Third, while we still have a rather small percentage of tenants not paying their rent, (about 7%), we are trying to work with them rather than against them. If your tenant is one that has fallen behind, please call me to discuss our options. I have heard recently that there is a vote coming up to determine whether or not to lift the ban on evictions. Whether or not the vote goes through, tenants still owe their past due balance. Rent is not waived or reduced. Our initial plan is NOT to evict; but,

to work with each tenant to come up with a payment plan that benefits both parties (Landlord and Tenant) and keeps a roof over their head.

In summary, we are all in uncharted territory. As we go forward, we will be sure to keep you updated, and know that we always value your questions, ideas and feedback.

Sincerely,

Chris Darling
Owner/Broker
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